H.E. Dr. Goodluck Ebele Jonathan GCFR
Grand Patron, Nigerian Red Cross Society and Nigeria President

H.E. Owelle Rochas A. Okorocha
National President Nigerian Red Cross Society
Bello Hamman Diram
Secretary General, Nigerian Red Cross Society
INTRODUCTION

Humanitarian challenges are ever increasing in their frequency and magnitude due to the effects of climate change, population growth and other crises. Between July and October 2012, heavy rains led to Nigeria’s worst flooding in 40 years affecting more than 7 million people in 33 out of 36 states. Over two million people were forced out of their homes as the flood waters swept through their communities. The National Emergency Management Agency (NEMA) reported 363 deaths as a result of the flooding.

The Nigerian Red Cross Society (NRCS) with support from International Federation of Red Cross and Red Crescent Societies (IFRC) was able to respond comprehensively in 12 worst affected states. During the emergency phase, the NRCS ensured that the immediate needs of those affected by the 2012 floods were met.

- **3,635 households** (25,242 people) were supported with shelter kits and tarpaulins in 11 of the 12 targeted states of Adamawa, Anambra, Bayelsa, Benue, Edo, Imo, Kogi, Niger, Plateau, Rivers and Taraba

- **4,068 households** (28,476 people) were supported with Non Food Items (NFIs) in all 12 targeted states

- **100 houses were reconstructed or repaired** in three communities of Mozum- Ose, Odogwu and Ozahi in Kogi state

- **An internal evaluation of the shelter kit response was carried out; as well as beneficiary satisfaction survey in the communities supported with recovery shelter**

- **Sensitization materials on reducing housing vulnerabilities were developed**

The NRCS and IFRC worked with communities to identify the most vulnerable households in need of assistance.

In 2013, the National Society put its existing skills into a range of activities such as Water and Sanitation (WATSAN), Emergency and Recovery Shelter, Community Based Health Programmes, Relief distribution, and Community Based First Aid Training.

As a result of incessant violent attacks by insurgents, a State of Emergency was declared in the North Eastern States of Adamawa, Borno and Yobe by the Federal Government of Nigeria.
Generalized violence and sporadic attacks using Improvised Explosive Devices (IEDs) and other weapons have resulted in loss of lives, livelihoods, wanton destruction of properties, displacement of hundreds of thousands, psychological trauma and over-stretching of health facilities. The targeting and destruction of critical infrastructure has led to capital flights to other parts of the country including neighbouring countries of Tchad, Cameroon and Niger Republic. The NRCS Branches have been responding to the needs of those affected by the insurgency with the support of the International Committee of the Red Cross (ICRC).

The experience of 2013 has helped the NRCS to improve the quality of her services, strengthened partnerships, mobilized local resources and strengthened our role as auxiliary to public authorities.

In the year under review, the National Society recorded tremendous achievements that put her in the forefront of other humanitarian organizations within the country with support of the Movement partners, donors and Embassies, while collaborating effectively with Government at all levels, some United Nations Agencies and other International Organizations.
HEALTH AND CARE PROGRAMME

Health and Care remains one of the Nigerian Red Cross Society’s core programmes. In accordance with the Strategic Development Plan (SDP) 2011-2013 and the 2013 Plan of Action, the NRCS, through its Health and Care Department, has been complementing the efforts of the government and other partner agencies in the area of Primary Health needs of the most vulnerable especially on the following programmes:

1. HIV/ AIDS
2. Maternal, Neonatal and Child Health (Immunizations)
3. Malaria Prevention and Control
4. Water and Sanitation (WATSAN)
5. Health in Emergencies

WATER AND SANITATION

In continuation of the 2012 flood response, the NRCS Health and Care team, with support and coordination of the IFRC constructed 19 Ventilated Improved Pit (VIP) latrines in 3 communities of Ozahi, Mozum-Ose and Odogwu in Kogi State.

To further mitigate the risk of water related diseases and other public health emergencies in the affected communities, The NRCS, in May 2013 conducted a 3-day Training of Trainers on School Hygiene and Health Education (SSHE) for 45 school teachers and Community Based Volunteers (CBVs) in Edo and Kogi States. This training is one of the strategies to increase the number of volunteers to disseminate health information and encourage hygiene promotion among community members, and was followed up by a step-down training and sensitization of school children and community members on Water, Sanitation and Hygiene integrating other health related issues.

Water, Sanitation and Hygiene

community sensitization
LATRINE CONSTRUCTION

The construction work on the pilot institutional latrine in Ozahi kicked off with the construction of four seater latrines in the community school. This site was selected based on the fact that this institution hosted almost all the community members during the flood and there was no latrine at the time to be used by the large number of displaced people. The bush and community environment was used especially by the children and the aged, which contributed to the health problems as reported by the volunteers and the community health personnel.

VIP latrines were constructed in the following communities.

<table>
<thead>
<tr>
<th>LOCAL GOVT. AREA</th>
<th>COMMUNITY</th>
<th>SECTION</th>
<th>NUMBER OF LATRINES</th>
</tr>
</thead>
<tbody>
<tr>
<td>OZAH</td>
<td>Onchobo</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>LalayOzahi</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ordodoiza</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Egbechi</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Angoi</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Lahiebechi</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>School</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>KOGI</td>
<td>ODOGWU Health Centre</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>MOZUM OSE</td>
<td>Ehi---Bechi</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ehi...Bechi New</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ehi... Babasimanu</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ehi... Kuakera</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ehi...Ahama</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ehi.Babashaidu</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>
RAPID MOBILE PHONE-BASED (RAMP) SURVEY

With the support of the IFRC, The NRCS, in collaboration with the National Malaria Control Programme (NMCP) and State Ministry of Health (MoH), implemented a survey in Delta State from 24th June to 5th July, 2013, using the RAMP methodology. The NRCS trained 18 volunteers to collect data using mobile phones. The survey, which followed a mass campaign that took place in April and May 2013, in which long lasting insecticide treated nets (LLINs) were distributed, examined important malaria indicators, providing estimates for the ownership and usage of Insecticide treated nets (ITNs) in all 25 LGAs in Delta state.

HEALTH IN EMERGENCIES

The NRCS through its Health Action Teams (HAT) ensured immediate response to health emergencies and promotion of public health in emergencies like cholera outbreak. During the December cholera outbreak which affected about 8 states of Nigeria, the NRCS with support from

<table>
<thead>
<tr>
<th></th>
<th>Ehi..Kpandara</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Ehi...Issah</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Ehi..Babaarouna</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Ehi..Egba</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Ehi..</td>
<td>1</td>
</tr>
<tr>
<td>School</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>3</strong></td>
<td><strong>20</strong></td>
</tr>
</tbody>
</table>
IFRC carried out assessment in Lagos, Oyo and Kano States. In addition, NRCS volunteers also embarked on sensitization and health education campaigns in affected communities in Kano and Oyo States, providing referral services to health facilities, cleaning/disinfecting hospital wards with chlorine and other disinfectants.

MATERNAL, NEONATAL AND CHILD HEALTH (MNCH) IMMUNIZATIONS
Measles and poliomyelitis still pose a threat to the health and well-being of Children in Nigeria. The fight against measles and polio remains challenging, as many parents and caregivers refuse to vaccinate their children due to misconceptions about the vaccines. However, the NRCS through its mothers’ club and wide range of volunteers had carried out measles and polio campaigns to complement the efforts of government in reducing maternal and infant mortality rate. The Nigerian Red Cross Society (NRCS), with support from the Swedish Red Cross, carried out House to House Sensitization and community mobilization of children under 5years (0>5) for polio immunization in 36 (thirty six) wards of 5 LGAs in Kaduna State, namely- Birnin Gwari, Kaduna South, Kaduna North, Igabi and Zaria. The community mobilization, which involved polio Eradication Initiatives (PEI) and routine immunization activities, integrated with maternal, neonatal and child health interventions (MNCH) took place between 7th and 10th September, 2013. Three hundred and sixty (360) Community Based Volunteers/mothers club members were recruited and trained to carry out house to house mobilization of under 5 years children and sensitize the mothers on Immunization, Nutrition, Breastfeeding and Safe motherhood.

Out of the targeted 97,533 children, the campaign mobilized a total number of 220,862 children under 5 years for polio vaccine immunization (56% increase), and 276,513 women were sensitized on safe motherhood, maternal and child health care in the 5 LGAs in Kaduna State.

To further step up the fight against measles and polio in Nigeria, the Health and Care Programme, with support from the American Red Cross also carried out social mobilization for measles Supplementary Immunization Activities (SIAs) campaign in Federal Capital Territory (FCT) from the 5th-9th October, 2013. One thousand eight hundred (1800) volunteers were recruited, trained and
deployed to the six administrative divisions of FCT- Abuja Municipal (AMAC), Abaji, Bwari, Gwagwalada, Kuje and Kwali Area Councils. The volunteers carried out house to house pre-campaign visits registering 360,543 eligible children and reaching 180,660 households with standardized information on the rationale for the measles follow-up campaign, the targeted age group, the locations of nearest service delivery points, as well as the expected reactions after receiving the vaccinations. Parents were also educated on the basics of polio and measles transmission and prevention.

A post campaign visit was carried out to identify children under the age of five who had not received measles or polio vaccinations. As a result, additional 44,041 families were visited and 15,779 children were identified and referred to government hospitals and clinics for vaccinations.

RC volunteers assist in vaccination exercise

Awareness campaign

**HIV/AIDS**
Following the meeting held between the IFRC and UNAIDS in February 2013 on how to meet up with the “15 million people living with HIV/AIDS on treatment by 2015” set by the UNAIDS, the NRCS Health & Care team together with the IFRC health team, conducted a rapid assessment in Cross River and Benue States, with the aim of identifying the gaps and challenges faced by the caregivers/stakeholders and thereby plan on where and how to intervene. According to National Action Committee on AIDS (NACA) Survey which showed that Benue state with high prevalence rate of HIV/AIDS and a large number of People Living with HIV/AIDS (PLWHIV) not receiving treatment.

**Achievements**
- Capacity of Red Cross volunteers strengthened on Health epidemics response
- Increased Red Cross Visibility through social mobilization and public sensitization
- Strengthened relationship with donors and other partners

**Constraints**
Inadequate funding to respond to health emergencies
- Delayed updates from the Branches

DISASTER MANAGEMENT PROGRAMME

Disaster Management is one of the four core programmes of the NRCS. The National Society aims to improve its disaster preparedness and response capacity to the increasing natural hazards, human induced disasters and other situations of violence. The NRCS’s revised Strategic Development Plan 2010-2013 identified its strategic direction for Disaster Management as focused and prioritized programme planning and implementation with the goal of reducing the number of deaths, injuries and impact from disasters through Risk Reduction, preparedness and response mechanisms in Nigeria.

The programme comprises response, preparedness and risk reduction activities through the use of our well tested tools of Emergency and First Aid Teams (EFAT), National Disaster Response Team (NDRT) and other volunteers.

2012 FLOODS RELIEF DISTRIBUTION

The NRCS distributed non food items such as; Jerry Cans, Shelter kit Mats, Blankets, Kitchen kits, Plastic Sheeting, Mosquito Nets, Soaps, Sanitary Pads, Aqua Tab/PUR, Hygiene Kit, IEC materials and Low Fluid Dispenser to 4,068 households in the 12 targeted States.

Non Food Items/Essential Household items distribution table

<table>
<thead>
<tr>
<th>States</th>
<th>No. of Beneficiaries</th>
<th>Aqua tab/PUR</th>
<th>Blankets</th>
<th>Buckets</th>
<th>Hygiene kits</th>
<th>Jerry cans</th>
<th>Kitchen sets</th>
<th>Low Flow Dispenser</th>
<th>Mats</th>
<th>Mosquito Nets</th>
<th>Shelter Kit</th>
<th>Tool Kit</th>
<th>Soap (200g bars)</th>
<th>Tarps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adamawa</td>
<td>1,547</td>
<td>250</td>
<td>663</td>
<td>221</td>
<td>221</td>
<td>221</td>
<td>221</td>
<td>0</td>
<td>663</td>
<td>663</td>
<td>221</td>
<td>1,768</td>
<td>221</td>
<td></td>
</tr>
<tr>
<td>Anambra</td>
<td>4,235</td>
<td>30,250</td>
<td>1,815</td>
<td>605</td>
<td>605</td>
<td>605</td>
<td>0</td>
<td>1,815</td>
<td>605</td>
<td>4,840</td>
<td>605</td>
<td>9,228</td>
<td>1,031</td>
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</tr>
<tr>
<td>Bayelsa</td>
<td>7,217</td>
<td>51,550</td>
<td>3,093</td>
<td>1,031</td>
<td>1,031</td>
<td>1,031</td>
<td>0</td>
<td>3,093</td>
<td>1,011</td>
<td>9,928</td>
<td>1,031</td>
<td>3,635</td>
<td>4,421</td>
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<tr>
<td>Benue</td>
<td>763</td>
<td>153</td>
<td>327</td>
<td>109</td>
<td>109</td>
<td>109</td>
<td>109</td>
<td>0</td>
<td>327</td>
<td>327</td>
<td>109</td>
<td>872</td>
<td>109</td>
<td></td>
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<tr>
<td>Delta</td>
<td>2,891</td>
<td>21,063</td>
<td>1,239</td>
<td>413</td>
<td>413</td>
<td>413</td>
<td>0</td>
<td>1,239</td>
<td>0</td>
<td>3,304</td>
<td>0</td>
<td>1,317</td>
<td>847</td>
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<tr>
<td>Edo</td>
<td>3,563</td>
<td>3,028</td>
<td>1,189</td>
<td>847</td>
<td>171</td>
<td>847</td>
<td>509</td>
<td>338</td>
<td>1,018</td>
<td>1,189</td>
<td>509</td>
<td>3,171</td>
<td>847</td>
<td></td>
</tr>
<tr>
<td>Imo</td>
<td>840</td>
<td>100</td>
<td>360</td>
<td>120</td>
<td>120</td>
<td>120</td>
<td>120</td>
<td>0</td>
<td>360</td>
<td>360</td>
<td>120</td>
<td>960</td>
<td>120</td>
<td></td>
</tr>
<tr>
<td>Kogi</td>
<td>2,996</td>
<td>4,580</td>
<td>856</td>
<td>856</td>
<td>428</td>
<td>856</td>
<td>428</td>
<td>0</td>
<td>856</td>
<td>856</td>
<td>428</td>
<td>2,275</td>
<td>856</td>
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<tr>
<td>Niger</td>
<td>175</td>
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<td>75</td>
<td>25</td>
<td>25</td>
<td>25</td>
<td>0</td>
<td>75</td>
<td>75</td>
<td>25</td>
<td>0</td>
<td>200</td>
<td>25</td>
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</tr>
<tr>
<td>Plateau</td>
<td>161</td>
<td>0</td>
<td>69</td>
<td>23</td>
<td>23</td>
<td>23</td>
<td>23</td>
<td>0</td>
<td>69</td>
<td>69</td>
<td>23</td>
<td>184</td>
<td>23</td>
<td></td>
</tr>
<tr>
<td>Rivers</td>
<td>2,877</td>
<td>20,550</td>
<td>1,175</td>
<td>411</td>
<td>411</td>
<td>411</td>
<td>11</td>
<td>1,175</td>
<td>1,233</td>
<td>411</td>
<td>2,998</td>
<td>411</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Taraba</td>
<td>1,211</td>
<td>254</td>
<td>519</td>
<td>173</td>
<td>173</td>
<td>173</td>
<td>173</td>
<td>0</td>
<td>519</td>
<td>519</td>
<td>173</td>
<td>1,384</td>
<td>173</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>28,476</td>
<td>131,778</td>
<td>11,380</td>
<td>4,834</td>
<td>3,730</td>
<td>4,834</td>
<td>4,068</td>
<td>338</td>
<td>11,209</td>
<td>11,438</td>
<td>3,635</td>
<td>31,884</td>
<td>4,421</td>
<td></td>
</tr>
</tbody>
</table>
SHELTER ACTIVITIES

Kogi Recovery Shelter project

The Nigerian Floods Operation has provided assistance in rebuilding / repairing homes for 100 households in 3 communities of Mozum-Ose, Ozahi and Odogwu in Kogi state. The programme commenced from January to the end of June 2013.

Two different strategies were designed and implemented, taking into account the different construction practices and commitment of the communities. Durable and flood resistant shelter solutions were also provided.

DRR Training Related to Shelter

DRR trainings on building flood resistant shelter were held in the communities. The target population was community members, beneficiaries, artisans, community based volunteers and NRCS staff. The purpose of the training was to increase the community knowledge on building flood resistant houses, thus reducing their vulnerabilities related to shelter and settlement, and to strengthen the NRCS capacities in shelter and settlement risk reduction project.

Shelter Lessons Learnt workshop 13 – 16 June 2013.

The Nigerian Red Cross, complemented with the technical support from IFRC and CRAterre organized a Lessons learnt Workshop with participation of Branch disaster management coordinators for the 4 day shelter workshop. A total of 54 persons from the NRCS, NEMA, SEMA Kogi and the Academia from Abubakar Tafawa Balewa University (ATBU) Bauchi participated in the workshop.
Sensitization materials on reducing housing vulnerabilities were developed by the NRCS and IFRC based on the Recovery Shelter Intervention of 2012/13. This document can also be used by other National Societies as a guide in sensitizing at risk communities.

Recovery Shelter project

2013 Floods Intervention
The flooding season which started in July 2013 caused widespread flooding across 13 states affecting entire villages, washing away houses and inundating several farm lands, crops and massive displacement. An estimated number of over 2,500 households were affected with over 10,000 recorded displacements (NRCS Branches).

The Nigerian Red Cross Society local branches responded in coordination with government agencies and other partners to support the affected population. The NRCS National Headquarters requested for support from the IFRC to carry out a rapid assessment in four identified states of Bauchi, Kaduna, Kebbi and Zamfara.

Pre-Stocking of Non Food Items for 1,500 households

<table>
<thead>
<tr>
<th>S/NO</th>
<th>ITEMS</th>
<th>QUANTITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>BUCKETS</td>
<td>3,000 PCS</td>
</tr>
<tr>
<td>2.</td>
<td>BLANKETS</td>
<td>4,500 PCS</td>
</tr>
<tr>
<td>3.</td>
<td>SLEEPING MATS</td>
<td>3,000 PCS</td>
</tr>
<tr>
<td>4.</td>
<td>SOAP</td>
<td>7,500 PCS</td>
</tr>
<tr>
<td>5.</td>
<td>SECOND HAND CLOTHING</td>
<td>60 Bales</td>
</tr>
<tr>
<td>6.</td>
<td>AQUA TAB</td>
<td>10 Cartons</td>
</tr>
<tr>
<td>7.</td>
<td>MOSQUITO NETS</td>
<td>4,500 PCS</td>
</tr>
<tr>
<td>8.</td>
<td>JERRY CANS</td>
<td>4,500 PCS</td>
</tr>
</tbody>
</table>
Emergency and First Aid Team (EFAT) DM Refreshers

The NS, with the support of Nigeria Liquefied Natural Gas (NLNG) conducted refresher training for Emergency and First Aid Team (EFAT) for 37 Disaster Management coordinators, representatives from partner organizations such as AA Peace, Association of persons with disability, Rhema Care as well as Media outfits in Benin City, Edo state.

The main objective of the refresher training was to refresh and update the DMCs on emergency management in order to better position them for effective and timely response to challenges in 2014. The training involved safer access simulations as well as mass casualty simulation.

Insurgency/Situations of Violence

Since the declaration of State of Emergency (SoE) in the North-Eastern States of Adamawa, Borno and Yobe, the NRCS’s volunteers have been providing First Aid, evacuation of the injured, distribution of food and non food items to affected people. We have been working closely with the International Committee of Red Cross (ICRC) in the areas of First Aid, Water and Habitation (WATHAB), Health, Economic Security and Monitoring Healthcare in Danger issues.

Branches have been responding to other situations of violence in Benue, Cross River, Ebonyi, Kaduna, Nasarawa, Plateau and Zamfara providing First Aid, Evacuation of the injured, distribution of food and non food items and camp management in collaboration with State Emergency Management Agency (SEMA) and the National Emergency Management Agency (NEMA).

Restoring Family Links

The NRCS with support from ICRC made 2 field visits to work on RFL cases in Lagos, Ogun, Oyo and Ondo states.

The NS focal point also joined other NS focal points and ICRC RFL delegates from across Africa and Geneva for the annual regional meeting. The NS made a presentation to the meeting on her success at mobilizing resources for the flood of 2012 as well as the possibility of RFL cases among the Almajiri group.

It was recommended that the NS look into carrying out RFL assessment needs with support from Geneva and to include an assessment of the Almajiri children’s need. It was also encouraged that NS should strengthen her internal RFL network for efficiency.
TRAINING ACTIVITIES FOR THE YEAR 2013

First Aid is the entry point of Red Cross. It is expected that every Red Crosser acquires skills and techniques for intervention while saving lives. First Aid training is an ongoing activity by the training department of the NRCS. With the aim of alleviating human suffering in preparedness to handling accidents, emergencies and disaster situations, First Aid is our core competence the NRCS trained volunteers and Emergency First Aid Teams (EFAT) are positioned all over the country to respond not only to emergencies and situations of violence but other epidemics and public health situations in an effective and efficient manner. Also, these first aiders provide first aid services to public events and NYSC orientation camps in 36 states including FCT Abuja

First Aid Training For Volunteers

In the year 2013, more than 2,846 volunteers of the NRCS were trained on Competence Based Standard First Aid. These trainings took place in the following branches: Abia, Abuja, Akwa Ibom, Bauchi, Borno, Cross Rivers, Delta, Ebonyi, Edo, Enugu, Imo, Kano, Kaduna, Kebbi, Lagos, Niger, Ogun, Rivers, and Zamfara.

Volunteers Training in Kano Branch
Volunteers Training with NEMA staff

COMMUNITY FIRST AID TRAINING

The NRCS conducted community first aid trainings to more than 3,000 community members in the 10 target Branches: Bauchi, Bayelsa, Borno, Delta, Kaduna, Kano, Niger, Plateau, Rivers, and Yobe. These targeted Branches are selected based on their proneness to violence.
FIRST AID AT WORK

As a way of mobilising resources for the society and equally maintain the sustainability of binding relationship and partnership with government and private organisations, the training department has conducted first aid at work trainings in the year 2013 for the following organizations:

- British Tobacco Company Ibadan
- MTN Nigeria
- Federal Fire Service Lagos
- Inter-switch Nigeria
- Grant Movement Nigeria Lagos
- High Commission of Canada
• APM Terminal Lagos
• Shoprite Abuja
• ACCN Lagos
• Libra House School
• Savi Katsina
• Liver Bank School
• Game World Enugu
• Word Bank Abuja
• UNDSS Abuja
• UNO Kaduna
• UNO Bauchi
• UNDSS Lagos
• UNO Rivers
• UNICEF Enugu
• WHO Kano
• UNHCR Sokoto
• IOM Zamfara

FIRST AID TALK
In our effort to disseminate knowledge on life saving techniques and equally promote and market our commercial first aid, the training department offers first aid talk in public gathering, seminars, workshops etc.

WORLD FIRST AID DAY 2013
The NRCS joined the rest of the world in celebrating World First Aid Day on the 2nd Saturday of September (14th September 2013) with the theme: “First Aid and Road Safety”.

Our various branches did one activity or the other while here in Abuja we conducted press chat with the NTA Am express to create awareness for First Aid knowledge for all. First Aid Simulation was carried out at the millennium park in Abuja for the general public.

**PROSPECTIVES**

The Training department has prepared a training material for the First Aid at Work which is aimed at adding value to the commercial first aid training and can be used by our Branches for uniformity.

The importance of having First Aid Manual/ First Aid Guidelines cannot be over emphasised in strengthening confidence and skills regarding life-saving, stabilisation measures and educational methods focusing on specificities of First Aid interventions during situations of emergencies. These can equally contribute to the standardisation of the First Aid curricular and training programmes of the NS. Tailor made Community First Aid Guide has been prepared and ready for production which ICRC.

The NRCS is planning to organise a National First Aid Camp to refresh trainers in all branches as First aid is dynamic so First Aiders need current update from time to time for effective respond to emergencies situation.
Organizational Development Department

OD programme being the cooperation and interface between the National Headquarters and state Branches on one hand, and other partners and organizations on the other hand, has continued to handle and manage the transitional changes as presently being experienced at the National Headquarters with strategic focus and good end product in mind. Though, this is abstract, yet it has remained the backbone of any successful organization. These efforts are being translated to tangible products from our programmes and services in terms of quality deliverables to vulnerable people and impact made in the affected communities among others. Trading and managing change to all our Branches and partners is a herculean task that will continue to be sustained with vigour and humanitarian zeal.

Good Governance

Good governance which entails providing direction and focusing on the broader picture. The OD continues to assist with optimal relationship between National Headquarters and 37 branches in defining and achieving partnership, roles, responsibilities and lines of authorities. All these are being asserted and spelt out to Branches so that we can have a “Well functioning National Society”. It’s a daunting task that is being pursued, so that; management and governance can continue to co-exist harmoniously in mutual, balance and cooperative attitude. By so doing, Branches are being encouraged to have compliance with legal controls as enshrined in our statutes with little or no hitches. This will bring about helpful direction for branches in making decisions about people, priorities, programmes and services that will ultimately project Red Cross humanitarian image.

Bauchi Mission to Resolve the Internal Crisis:

Bauchi State Branch of the Nigerian Red Cross Society of late has been on top of the National Headquarters priority list, due to its protracted crisis resulting from its continuous appointment and removal of three branch secretaries within 4 months and the deterioration of the Branch. All these have not gone unnoticed by the NHQs and if not nipped in the bud it can affect other Branches.

This prompted National Headquarters to swiftly move to Bauchi using some governance members [Alhaji (Dr.) Yakasai Danyaro-National DM Adviser as Leader of the team, Barrister Godwin Uggah-National Legal Adviser, Alhaji Musa Babangida-National Branch Relations Adviser and Mr. Adeyemo Andronicus Head of Organizational Development as Secretary] to listen to the problems from all angles and stakeholders; and resolve all issues with elderly wisdom once and for all thereby carving a road map to move the Branch forward.

At the end of the mission, some prominent citizens were appointed as caretaker committee headed by the Hon. Justice, Sabo Suleiman Darazo (rtd) former Chief Justice of Bauchi state and Seven (7) others.
Advocacy Visit to Bauchi State Commissioner of Police, by the NRCS, NHQs Representatives

Advocacy visit to His Excellency, Alh. Sagir Aminu Saleh, Deputy Governor, Bauchi State

courtesy visit to Emir of Bauchi, His Royal Highness, Alh. Ribwanu Sulaiman Adamu.
**South West Reconciliatory Meetings**

Meetings were held by the stakeholders under the leadership of the National Vice President, while the concerned states also held their in-house reconciliation meetings. The aim of the series of meetings held was to find a lasting solution to the crisis within these Branches of Ekiti, Ogun, Ondo and Osun States.

Consequently, the Branches have resolved to work together in the interest of the National Society, send notification to the National Society informing them of their intentions to conduct fresh elections at least three weeks before the election and continually identify with the National Society.

**Mission to Kaduna for Branch Executive Committee (BEC) Election**

National Headquarters closely worked together with Kaduna branch for nearly four months in order to put all the necessary modalities in place for BEC election. At the end of the technical guidance and supervision, a transparent election was held using all the democratic instruments in a free and fair atmosphere devoid of rancor and bickering that produced the new executive committee members unlike the last BEC that brought legal tussles before been withdrawn.

The newly elected Chairperson for Kaduna branch is Mrs Mallam Laurentia alongside 11 other BEC members.

National Headquarters was ably represented by the National Branch Relations Adviser, Alh. Musa Babangida and Head of Organizational Development, Mr. Andronicus Adeyemo

*Kaduna New & Old Exco Members with NHQs Representatives in a Group Photograph after the Election, and; Newly Elected Chairperson, Mrs. Mallam Laurentia with Alh. Musa Babangida, National Branch Relations Adviser*
The Delta State Branch AGM and BEC election:

The Delta State Branch AGM and BEC election was held on Saturday 7th December, 2013 at the Branch office Asaba. The meeting was well attended by the old and new members of the Branch Executive committee, representatives from 20 divisions and many volunteers from the Branch. During the AGM, elections into various positions of the Branch Executive committee were conducted and, Mr. Victor Olasupo was elected as the new Delta Branch Chairman with ten other executive officers. Only the position of the Fund Raising Adviser was not contested for. The election was peaceful and orderly.

Update on 37 Branches Current Status

As a result of the forms that were sent out to all the Branches late last year, OD department was able to update its data base. This will enable NS plan for Branch elections, governance and management workshops, capacity building at various levels, know the functionality of Branches and how best to assist.

BEC Election Status

<table>
<thead>
<tr>
<th>Branch Status</th>
<th>BECs not due for Election</th>
<th>BECs With Caretaker Committees</th>
<th>BECs whose tenure have expired in 2012/13</th>
<th>BECs due for Election on or before December, 2014</th>
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</thead>
<tbody>
<tr>
<td>Total</td>
<td>12</td>
<td>6</td>
<td>15</td>
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The NRCS is soliciting the support of all the branches to conduct their Branch Executive Committee elections as at when due. The NS also solicits the support of Movement Partners to conduct Governance and Management workshops for newly elected Branch Executive Committees.
NYSC Batch A and C 2013 Pre-Orientation Course:
OD department rigorously followed-up this assignment, that positively culminated in our Branches sending four Red Crossers per Branch as paramedics to NYSC orientation camps thereby increasing Nigerian Red Cross visibility and membership drive coupled with additional humanitarian services rendered to thousands of corps members and staff. This was an achievement, as in the past, many Branches were short changed by being under-represented.

OD department also participated in the NYSC Batch A and C 2013 pre-orientation courses held in Delta, Kwara states respectively.

This meeting was held between the Branch Secretaries and NHQs management staff headed by the Secretary-General, Mr. Bello Hamman Diram with the following objectives:

- Information sharing (status of the NS)
- Interaction between Management of the NS
- Chart a step-by-step way forward for the NS
- Synergise efforts and work towards achieving a well functioning NS
At the end of the meeting, challenges confronting NS were identified and solutions proffered on the way forward, while a 16–key point agenda was arrived in the communiqué. This was unanimously adopted by the 36 Branch Secretaries in attendance.

**New ID card Machine**
The NRCS ID card machine that has been out of work for some months has been replaced with a brand new one that is capable to effectively and efficiently produce ID Cards.

**Resource Management**
The OD department is gradually laying a good foundation for this through improved and effective communication, providing information, reports and advice on techniques and strategies appropriate to the branches on how best to deploy their various resource which include but not limited to members and volunteers, skill and technical expertise and good will.

**Updating Branches Contacts:**
As a result of changes that had taken place in some branches with respect to new chairmen, branch secretaries, deaths and changes to emails, telephones among others. All these are presently being compiled and finalized to be shared with the branches and movement partners

**YOUTH CAMP**
The 14th International Youth Camp 2013 was held at the NYSC Permanent Orientation Camp, Obubra L.G.A, Cross River State between 30th August and 7th September, 2013. The overall participants recorded was six hundred and sixty-one (661), being the highest in the last ten (10) years

The IYC 2013 theme was, “Doing More, Doing Better and Reaching Further” placed high premium on “Stronger Youth for Stronger National Societies” emanating from the ‘IFRC Youth Engagement Strategy - Y.E.S.’ The camping program focused on developing youth through various activities that are related to the services of the NRCS in four (4) thematic areas: Youth as Leaders, Youth as Innovators, Youth as Volunteers and Youth as Beneficiaries. These thematic areas were explored vis-à-vis youth empowerments, education, youth as agent of change and creation of enabling environment by incorporating all the major activities of Red Cross and Red Crescent Societies.
NIGERIAN RED CROSS SOCIETY “YOUTH WING” ELECTION
The election into the “Youth Wing” executive committee members was successfully conducted with the support of National Branch Relations/Youth Adviser, Alhaji Musa Babangida and National Vice-President, Deacon Timothy O. Oladele in attendance. It was historic because, the past “Youth Wing” exco members had overstayed their tenure of four (4) years; instead spent over seven (7) years.
Impact and Achievement:

- The IYC fostered intercultural communication among the campers
- The Youths were empowered with entrepreneurial skills
- Acquired skills to innovate and adopt modern social media and using the online platforms provided by Movement Partners
- Empowered and acquired skills to serve as inter-cultural ambassadors, agents of change, community mobilizers
- Participated in decision making, governance, and management; and utilized peer approaches
- The NRCS Youth Bye-laws was revisited and reviewed though inconclusive
- Increased interactions of youths of local branches during annual IYC
- Provided opportunities for skills development
- The Youth congress /Youth Wing elections was held after 7 years
- The highest rate of IYC attendance (661) recorded for more than a decade

IFRC COUNTRY REPRESENTATION, NIGERIA

In December, 2011 the IFRC West Coast Regional Representation in Abuja relocated to Cote d’Ivoire. The NRCS response to 2012 floods created the needs for IFRC’s presence in Nigeria to support the capacity building of the National Society in carrying out the huge relief operations. The Country Representation of the IFRC headed by Mr. Javier Barrera, a seasoned administrator and humanitarian worker with decades of experiences in various parts of the world. The NRCS is benefiting immensely from the presence of the Country Representation through linkages to other PNSs and partners in-country. The National Society has settled its IFRC’s statutory contributions from 2012 till date through the guidance and advice of the Country Representation.

COMMUNICATION PROGRAMME

The Programme has continued to device means of carrying out these responsibilities through developing strategies for an increased visibility and public awareness of the activities of the
National Society. In order to achieve its set objectives, the department was divided into components namely: Dissemination, Reporting, Media and Information Technology.

Communication department is saddled with the responsibilities of positioning the National Society as a responsible humanitarian organization that is highly responsive to the needs of people affected by natural hazard induced disasters and other situations of violence through efficient and effective use of the media. It also disseminates the Fundamental Principles of the Red Cross Red Crescent Movement, the Emblems and International Humanitarian Law.

The year in review was quite eventful and challenging; however, it carried out a number of programmes and was also involved in a number of activities of the National Society.

**DISSEMINATION:**

On the 19th of June 2013, a communication workshop was organized for Branch Secretaries and National Society staff to build their capacities in the area of efficient and effective information dissemination to the media. They were also made to understand their role in disclosure of figures when communicating with the media. The workshop was supported by the ICRC. Sixteen (16) Branch Secretaries from violent prone areas were selected as participants out of the thirty seven branches.
REPORTING:
Following the completion of the early recovery shelter assistance by the Red Cross during the 2012 flood on 30th June 2013, it was decided that a survey would be carried out to assess the level of beneficiary satisfaction with the assistance rendered. IFRC beneficiary satisfaction survey had mostly been restricted to the Central Europe region (Azerbaijan, Kosovo and Serbia), and this intervention was the first of its kind carried out in the West Coast Region. It provided an opportunity where our Reporting Officer’s capacity to further improve the quality of future interventions and ensure accountability to stakeholders.

The beneficiary satisfaction survey was carried out in three communities over a one week period and comprised household interviews using a questionnaire, with the objective to review the satisfaction of the households with early recovery shelter assistance. The report provided an in depth analysis of the findings of the survey along with conclusion and recommendations for future interventions.

The IFRC West Coast Region organized finance and reporting workshop for reporting and finance officers at Abidjan (Ivory Coast) with the aim of building the capacity of the various National Societies within its region. The NRCS was represented at the workshop.

MEDIA:
The department carried out many activities in the year under review as listed below:

1. The department produced calendars at the beginning of the year and two editions of newsletters that were distributed to the Branches, partners and donors.
2. As a result of the aftermath of 2012 flood, an IFRC /NRCS communications missions were undertaken to raise awareness of IFRC/NRCS flood operation and improve the image of the Nigerian Red Cross Society through effective communication and advocacy.

3. The Communication department has been in charge of the National Society’s social media. A page account was created in the second quarter of the year to enable connectivity to our website and twitter accounts. The National Society’s social media addresses are stated below:
Website – [www.redcrossnigeria.org](http://www.redcrossnigeria.org)
Face book page – Nigerian Red Cross Society NHQTS
Twitter - @nrcs_ng

4. From the results of the assessment carried out by the Disaster Management department on 2013 flood, the department with the help of IFRC Reporting delegate developed key messages on the flood. This was published in the IFRC website. They also worked together on the IFRC information bulletin in October which was also on 2013 flood.

5. The department participated in the IFRC Regional planning meeting with other representatives which took place in Cotonou, Benin Republic and it involved seven countries of the West Coast. The department was represented in the West Coast PMER mapping exercise and drafting the action plan of the NRCS for 2014 with other representatives of the National Society and presented it to the participants.
6. A media workshop was organised with the support of the ICRC on the 5th of November, 2013 for twenty five (25) selected media organisations. Various topics such as reporting from a human angle, crises reporting and healthcare in danger were treated by the facilitators.

**INFORMATION TECHNOLOGY:**
At the last quarter of year 2013, the department was able to develop and launch the National Society’s new website. This was done as a result of the former one that was hacked. The new website is connected to the National Society’s social media accounts.

The department looks forward to creating better visibility for the NRCS and developing efficient strategies for increased public awareness of the activities of the National Society.

**150 YEARS OF HUMANITARIAN SERVICE-ONE RED CROSS, ONE MOVEMENT**
The National Society joined the rest of the Red Cross world to celebrate the World Red Cross Day on May 8 which marked 150 years since the Red Cross was founded. At the headquarters, some officers represented the NS in an early morning TV show on KAAAKAKI (AIT). The Secretary General addressed the media on the significance of the day and to sensitize the public on the importance of First Aid, there was a First Aid simulation at the Berger round about, Abuja.

Various activities such as road walks, lectures, First Aid demonstration, visits to motherless babies’ homes were carried out at the Branches to mark the numerous achievements of the National Society. The event was highly publicised in the media.
Young Red Cross Volunteers on a road walk to commemorate the World Red Cross Day

IFRC SECRETARY GENERAL VISIT TO NIGERIA

The Secretary General of the International Federation of Red Cross and Red Crescent Societies (IFRC), Mr. Bekele Geleta, accompanied by the IFRC Director Africa Zone, Mr. Alasane Senghore, visited the Nigerian Red Cross Society in 2013. It was an historic event since this was the first time an IFRC Secretary General was visiting Nigerian Red Cross Society in recent times. He interacted with the governance and management of NRCS and the Country Representation of the IFRC.

He also paid a courtesy visit on the President of Federal Republic of Nigeria, His Excellency Dr. Goodluck Ebele Jonathan GCFR, who was represented by the Honourable Minister of Foreign Affairs. In his address, Mr. Bekele explained the humanitarian context in which the Red Cross works to alleviate the suffering of the vulnerable and people affected by disaster. He noted that since the NRCS is a creation of an Act of Parliament as an auxiliary to the public authorities in providing health, social services, disaster preparedness, emergency relief activities, environmental sanitation and training of volunteers, it therefore behoves on the government to support the NRCS.

The IFRC’s Secretary General at the NRCS’s NHQS
VISIT OF IFRC WEST COAST REGIONAL REPRESENTATIVE

The IFRC Regional Representative, Mr. Daniel Sayi visited Nigeria twice in the year under review to strengthen the relationship between the NRCS and IFRC. He held series of meetings with the management of the NRCS to chart a road map for a stronger National Society. Mr. Sayi was optimistic the NRCS is on the path of providing leadership to other National Societies in the West Coast, promising continuous support at all times.

PARTNERSHIP

- The following UN Humanitarian organizations and International Non-Governmental Organizations had entered into MOUs with the National Society to serve as implementing partners
  - National Emergency Management Agency
    Trainings and Emergency Response
  - United Nation Children’s Fund- UNICEF
    Emergency Response Planning and Capacity Building
  - United Nations Population Fund - UNFPA.
    The partnership was entered into to support the Agencies transport, distribute and monitor the utilization of 5,000 dignity kits and Reproductive Health Kits in the States of Adamawa, Bayelsa and Imo.
  - United Nations High Commission for Refugees- UNHCR.
    The partnership was also to provide logistic support for the distribution of NFIs to 6,500 households in 11 States of Borno, Benue, Cross River, Enugu, Imo, Jigawa, Kebbi, Kwara, Niger, Plateau and Taraba.
  - Oxfam Nigeria.
    This partnership was to implement water and sanitation activities in selected communities in Delta and Kogi States.
  - Save the Children Nigeria
    Distribution of Hygiene kits
  - Nigeria Liquefied Natural Gas-NLNG
    Refresher trainings for Emergency and First Aid Team Leaders

The Nigeria 2012 floods, the insurgency in the North East and other situations of violence elsewhere have changed the humanitarian landscape in the country and propelled the National Society into lime light thus attracting various supports from Partners both from within and outside the country. The progress of the NRCS is being sustained by multi-faceted projects and programmes especially
driven by the 2012 floods which have also opened flood-gates of prospects with some challenges that will also open other ways of improvement.

Consequently, the Nigerian Red Cross Society is fast regaining its pride of place as the foremost responder among key responders in the country. Howbeit, the National Society looks forward to consolidating on the gains made so far and further achieves a prime place in the humanitarian and development programming.

These laudable achievements were made possible by the selfless, courageous, and committed services of our corps of volunteers across the country. The Red Cross Red Crescent Movement partners and donors who contributed immensely to bringing the National Society to its present state; we appreciate the support and guidance of the leadership from the Branch up to the National Headquarters.

Thank you all!

LAST PAGE

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Restoring Family Links (RFL) (OUTSIDE BACK PAGE)

Are you looking for a loved one?

Every year, thousands of family members are separated by conflicts, disasters or migration. People suffer terribly when they lost contact with their loved ones and don’t know where they are or whether they are safe.

If you are looking for a family member, visit the new website: [www.familylinks.icrc.org](http://www.familylinks.icrc.org)

You will have access to the trusted services of Red Cross and Red Crescent specialists around the world. Helping separated people is the key priority for us.

We follow up with you personally and treat your information confidentially. Our services are available to all and are free of charge.

We can help you get back in touch with your loved ones.

Contact the Red Cross in your locality, or email – frigo75@yahoo.co.uk